

LIFETIME WARRANTY

GLOBALcare warrants that all commercial products are free from defects in material and workmanship, for the life of the product, to the original purchaser.

GLOBALcare will repair or replace, at Global's option, as the sole remedy for any defect covered by the warranty. The warranty applies to products manufactured after January 1, 2012.

GENERAL GLOBALCARE SEATING

GLOBALcare's warranty for general commercial seating covers all chair components including bases, casters, glides, frames, arms, plastic seats, backs and other structural components.

Exceptions to the warranty for general commercial seating are as follows:

- Foam, textiles (as sampled on Global branded and textile program cards) are warranted for five (5) Years
- Control mechanisms and pneumatic cylinders are warranted for ten (10) Years

The warranty applies only to single shift, standard commercial usage, defined as a standard eight (8) hour day, forty (40) hour week for users weighing up to 300 pounds.

HEAVY DUTY SEATING

GLOBALcare offers products designed for multiple shift applications (24 hours a day / 7 days a week) and larger individuals weighing up to 350, 500 and/or 750 pounds (depending on series and/or model). GLOBALcare warrants these products for ten (10) years to the original purchaser. All components (including control mechanisms, pneumatic cylinders, bases, casters, glides, frames, arms, plastic seats/backs, etc.) are covered for 24/7 applications under the warranty. The exceptions are foam and textiles, which are covered for five (5) years. Textiles on these products must exceed 100,000 double rubs for the textile portion of the warranty to apply. Heavy Duty product series that apply under this warranty currently include: Interlock, Nourish and Bariatric models of Aubra, Careflex, GC-Comet, Primacare, Primacare HT, Strand and GC-Belong.

FABRICS

GLOBAL warrants fabrics, vinyls and leather products marketed on Global, Global Branded cards and GLOBALcare Branded cards. GLOBALcare carded Branded textile alliance programs are currently with CF Stinson, Maharam, Mayer, Momentum and Morben, and are warranted for five (5) years. Global does not warrant COM (Customer Own Materials) or GPM (Global Purchased Materials) that are customer's own specified materials, or graded-in and purchased by Global for a customer. For GPM or COM products, please contact the textile supplier for performance information and warranty details.

FILES, DESKS, MODULAR FURNITURE, TABLES, PANELS & ACCESSORIES

GLOBALcare warrants all components of metal storage and filing, laminate and wood veneer desks, laminate and wood veneer tables, metal leg components and panels for the lifetime of the product to the original purchaser.

SEATING WARRANTY SUMMARY

SEATING TYPE	COMPONENTS WARRANTY FOR ORIGINAL PURCHASER	USE TIME FOR WARRANTY COVERAGE	EXCEPTIONS
General GLOBALcare Seating	Lifetime	8 Hours / 5 Days Per Week	Foam / Textiles / Mesh - 5 Years Control Mechanisms - 10 Years
Heavy Duty Seating	10 Years	24 Hours / 7 Days Per Week	Foam / Textiles - 5 Years

FILES, DESKS, MODULAR FURNITURE, TABLES, PANELS & ACCESSORIES WARRANTY SUMMARY

PRODUCT TYPE	COMPONENTS WARRANTY FOR ORIGINAL PURCHASER	EXCEPTIONS
Metal Storage and Filing	Lifetime	None
Laminate / Wood Veneer Desks, Sonoma and Modular Furniture	Lifetime	Tackboard Textiles, Electrical Devices, Task Lights - 5 Years
Boardroom, Conference and Training Tables Occasional Tables	Lifetime	Electrical Devices - 5 Years

GLOBAL'S WARRANTY DOES NOT APPLY (FOR ANY PRODUCT CATEGORY) TO THE FOLLOWING:

- Failures due to normal wear and tear
- Failures which result from negligence, abuse, accident or misuse
- Failure to apply, install or maintain products according to GLOBALcare's written instructions and warnings
- Modifications, attachments or repair methods not approved by GLOBALcare
- Damage caused by a carrier in transit, or delivery/installation contractors
- The matching of colors, grains or textures (wood, leather, etc.) of natural materials and color matching of textiles
- Products exposed to extreme hot or cold temperatures or excessively dry or humid environments
- Dye lots of textiles can vary
- Colorfastness or the matching of color of textiles
- Damage by markings or staining; damage by sharp objects or imprinting from instruments
- Damage to textiles or laminate and wood surfaces/edges from exposure to sunlight (including UV rays)
- Products used for rental purposes

Global and GLOBALcare's warranty does not cover the costs of transportation or labor. Repair or replacement will be at GLOBALcare's option.

GLOBALcare makes no warranty that any of its products are suitable for any particular purpose and makes no other warranties, express or implied, other than those set out here. As codes and standards vary from one jurisdiction to another, references to compliance are solely for convenience and without any representation as to accuracy or suitability. Users must verify the suitability of such information or product for their specific application. In no event shall GLOBALcare be liable in either tort or contract for any loss or direct, special, incidental, consequential, or exemplary damages.

GLOBALcare's warranty applies to products sold within the United States of America, Mexico, the Commonwealth of Puerto Rico and Canada.